



## PANIC AUDIO PENDANT

PORTABLE DECT SAFETY AND AUDIO SYSTEM



INSTRUCTION MANUAL  
P/N XXXXX (D,Z)

### PRODUCT FEATURES

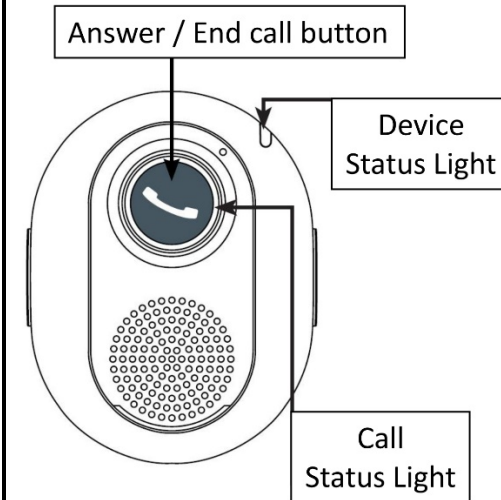
The Panic Audio Pendant is a portable safety pendant.

Lightweight and compact, the pendant comes with convenient wearing styles and a built-in-speakerphone so you can take base or handset calls with you no matter what you are doing.

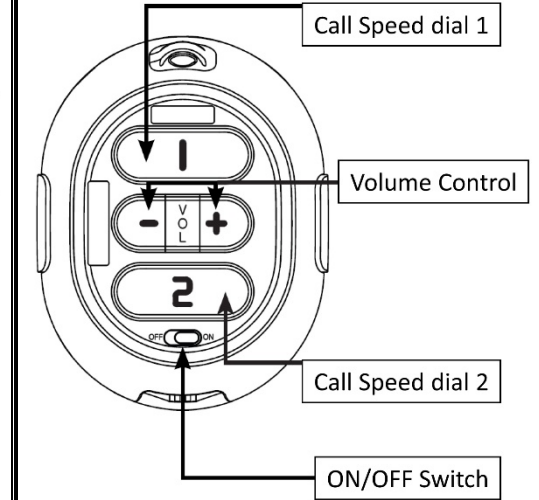
- DECT Protocol
- Program up to two phone numbers to call for help
- One-button dialing or voice commands
- HD Audio
- Rechargeable pendant battery
- Flexible pendant wearing styles (lanyard and belt clip provided)
- Up to 500m transmission range in open space
- Low battery indicator

### PRODUCT OVERVIEW

#### Front View:



#### Rear View



### FUNCTIONS

#### Call Speed dial 1:

This option is not available.

#### Volume Control:

Adjust the listening volume during a call or message playback. Adjust the pendant ringer volume while in idle mode.

#### Call Speed dial 2:

This option is not available.

#### ON / OFF Switch:

Switch to turn the pendant on or off

#### Answer / End call button:

Use this button to answer or end a call

#### Device Status Light:

- Stays solid red when the pendant is charging in the pendant charger.
- Flashes red when the pendant is in low battery.
- Stays solid green when the pendant is fully charged and placed in the pendant charger.
- Flashes red and green when the base is paging the pendant.
- Flashes quickly in red and green during pendant registration.
- Flashes orange three times when the pendant is just switched ON and not registered.

#### Call Status Light:

- On steady when the pendant is in use.
  - Flashes quickly when there is an incoming call.
- Flashes twice every three seconds when any other telephone system device is in use.

### LEARNING PROCESS

You can register up to 4 Panic Audio Pendants into the Shepherd™ panel.

Enter in panel's configuration through Installer webpage:

<https://stage-installer.crowcloud.xyz>

- Go to "Communication"
- Verify that DECT is enabled and Device ON/OFF switch button is on position "ON"
- Take the device out of its charging base
- Click on "Learn DECT device"
- Place back the device on its charging base
- Learning starts: Red / Green light blinking
- Green light confirm learning complete

Fill up to 4 contact phone numbers.

**Note:** if no acknowledgment is sent by the call recipient to the panel using the # button, the device will call alternately the 4 registered phone numbers (40 sec between each call). If the call recipient "1" sent acknowledgment (# button) the panel will not call the 3 remaining numbers.

#### Delete the Device:

In case you need to delete the device, select "Delete DECT HS Device" select the Pendant ID and update the panel. Press simultaneously the 2 key "VOL +/-" during 10 sec.

### SPECIFICATION

#### Pendant battery:

It takes up to three hours for the battery to be fully charged. When it is fully charged, you can expect up to 5 hours in talking mode.

#### The battery needs charging when:

- You hear "Low battery."
- There is an alert tone every one minute.
- The pendant status light flashes red or is solid red.

Frequency control	Crystal controlled PLL synthesizer
Frequency	1.8GHz
Battery type	Lithium-ION Polymer 3.7V 450mAh
Power requirement	Pendant charger: 6V DC @ 400mA Pendant battery: 3.7V Li-ion
Dimensions	8.13 x 9.40 x 8.65 (cm)
Compliance	Compliant with CE Standards

### ABOUT US



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[www.thecrowgroup.com](http://www.thecrowgroup.com)

This product is subject to Crow's warranty policy  
These instructions supersede all previous issues in circulation prior to December 2017